



Whither 'Voluntary Health Insurance' in India? Some Reflections

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8 **Whither 'Voluntary Health Insurance' in India? Some**
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10 **Reflections**
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20 **Abstract**
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24 There continues to be an exceptionally high interest around
25 health insurance in India, a phenomenon which started with the
26 privatization of the insurance sector. The flavor of recent
27 growth has a lot to do with detariffing in general insurance
28 sector, expansion of distribution channels, emergence of
29 health insurance as a line of business for the life insurance
30 companies, and spurt in state sponsored voluntary health
31 insurance schemes. This paper gives an overview and analysis
32 of the growth of health insurance business, two major
33 developments viz. De-tariffing and emergence of
34 'Bancassurance, and details of recent state sponsored schemes.
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Background

There continues to be an exceptionally high interest around health insurance in India, a phenomenon which started with the privatization of the insurance sector. The interest is in both the general insurance market segment and using insurance as a tool to improve the health of the vulnerable population. Much has been written about the dynamism and innovative partnerships to promote health insurance (James 2004, Gupta and Trivedi 2005, Ahuja and Narang 2005, Gupta and Trivedi 2006), and many initiatives continue to pour in from various stakeholders, including the government, to expand health coverage across various sections of population.

While health insurance business - in terms of premium - has been growing tremendously over last few years, there are several new initiatives at expanding the coverage base by reaching to those who are uncovered. The flavor of recent growth has a lot to do with a) detarrifying in general insurance sector, b) expansion of distribution channels c) emergence of health insurance as an important line of business for the life insurance companies in India, and d) spurt in state sponsored voluntary health insurance schemes to cover large segments of mainly the poor populations at central and state levels. The growth of health insurance market and

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3 expansion of coverage are both positive signs as far as the
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5 aim of greater health coverage is concerned. However, the
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7 efforts are still piecemeal, and the lack of an umbrella body
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9 that could guide and plan the expansion of health insurance in
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11 the country, continues to be a major lacunae preventing India
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13 from making progress towards universal coverage. Although
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15 there has been a sustained advocacy for a separate regulatory
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17 body for health insurance (NCMH, 2005, Krishnamurthy et al
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19 2005, Gupta and Trivedi 2006), there has not been any effort
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21 on the part of the policymakers in making this a reality, with
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23 the result that isolated health coverage products continue to
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25 be offered from various segments of the government as well as
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27 non-government entities.
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36 This paper gives an overview and analysis of the developments
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38 in the insurance sector; in particular, it provides some
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40 recent updates on health insurance in India in terms of a) the
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42 growth of health insurance business, b) two major developments
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44 in health insurance viz. De-tariffing and emergence of
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46 'Bancassurance, and c) information on recent state sponsored
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48 schemes. Finally, it suggests a few initiatives that would
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50 strengthen the growth process of health insurance in India.
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Growth in General insurance¹

After opening up of the insurance sector, General Insurance segment has been consistently growing. From Rs. 9,522 Crores in 1999-2000, the general insurance business almost doubled in the next five years to Rs.18, 049 in 2004-05, and further tripled in another three year's time to reach more than Rs. 28,000 Crores in 2007-08. As can be seen from the Graph 1, all segments of general insurance have been consistently growing with Motor insurance dominating the other segments. However, a closer look at the graph reveals that the health portfolio, which was fourth largest in 2002-03, has grown rapidly to become the second largest in 2007-08.

The health insurance segment grew eight fold from a meager Rs. 200 Crores in 1999-2000 to more than Rs. 1600 Crores in 2004-05. However, the last three years that has seen unprecedented growth; the total premium doubled in just two years and further tripled in another years' time to reach Rs. 3200 Crores and Rs. 5111 Crores in 2006-07 and 2007-08, respectively. The growth of health business as compared to other general insurance business has been exceptionally high over last six years. As can be seen from Table 1, the health insurance segment has grown at a compound average growth rate

¹ All the insurance statistics presented in papers are based on various data maintained and released by IRDA in various IRDA journals.

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3 (CAGR) of 31 percent over last six years, which is highest
4 among all the segments. Clearly, the health portfolio has been
5 contributing to a great extent to the growth of overall
6 general insurance business.
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15 What has been the change in share of health insurance over
16 years? The market share of various non-life insurance segments
17 has changed considerably over last six years. The share of
18 Health portfolio has grown from 7% in 2002-03 to a significant
19 17.7% in 2007-08, a major part of the rise being during 2007-
20 08. The provisional statistics for 2008-09 indicates that by
21 end of March 2009, the share of Health insurance is 20.8
22 percent of the total general insurance business (IRDA 2009).
23 Rank wise, Health insurance has risen from 4th position to
24 become second most important portfolio after Motor insurance,
25 which traditionally has been the most important one.
26 Interestingly, it is the Fire insurance segment that has
27 consistently declined in terms of its market share as the
28 Health grew (Table 2); the recent decline in Fire and
29 simultaneous rise in the share of Health can be attributed to
30 the introduction of 'De-tariffing' and subsequent corrections
31 in the premium rates, which will be discussed in detail later
32 in the paper.
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56 **Health insurance segment**

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3 Within the health insurance segment, the public sector has
4 been the dominant player: however, the private insurance
5 sector has been consistently growing, giving serious
6 competition to the public sector companies. The business of
7 private sector companies grew from Rs. 62 Crores in 2002-03 to
8 a multi-fold Rs. 1983 Crores in 2007-08 (Graph 2). From a
9 virtual non-existence in 2001-02, the share of private sector
10 companies has grown from 6.2% in 2002-03 to one-fourth (24.3%)
11 in 2005-06 and further to more than one-third (38.5%) in 2006-
12 07. With public sector companies bouncing back heavily, the
13 share of private sector remained at 38.8% in 2007-08.
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31 As can be seen from Graph 3, in early years, from a small
32 base, the private sector companies grew at a very high annual
33 rate of more than 100 percent, while the public sector
34 companies grew at only moderate rates. However, during 2007-
35 08, both the public and private sector grew at almost equal
36 rates of nearly 60 percent and there was not much of a
37 difference in the market share in their health business as
38 well. The resurrection of health business of the public sector
39 companies during 2007-08 has been phenomenal but current
40 trends seem to indicate that this might also be temporary -
41 the provisional statistics for 2008-09 indicate that the
42 private sector has again increased its share up to 42.3
43 percent (IRDA 2009).
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6 What has been the composition and performance of health
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8 insurance business across various companies? The New India
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10 Assurance Co. Ltd - a public sector company - remains the
11
12 undisputed leader of health insurance business it has
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14 maintained nearly one-fourth of the total health business over
15
16 the last six years (Graph 4). Among the private sector
17
18 companies, ICICI Lombard is leading with roughly half (44.6%)
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20 of the total private sector business in 2007-08. The growth of
21
22 ICICI Lombard has been phenomenal; it grew at a CAGR of 122
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24 percent over five years during 2002-2007. Despite the modest
25
26 decline in its the growth rate in recent periods, it has
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28 maintained an overall CAGR of 100 percent in the last six
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30 years. The consistent growth has made ICICI Lombard the
31
32 second largest company in health insurance portfolio among all
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34 the companies. Of the public sector companies, the United
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36 India Insurance co. and Oriental insurance co. seem to have
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38 been affected by the private sector growth as their market
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40 share has reduced to nearly half over last six years (Graph
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48 4).

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52 The vibrancy of health insurance business can also be gleaned
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54 from the statistics around the growth of health and other non-
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56 life segments (Table 3). All companies expect Royal Sundaram
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58 have shown relatively and significantly higher growth in
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3 health business as compared to their overall business
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5 indicating that the health portfolio continues to propel the
6
7 overall growth in general insurance sector. The Reliance
8
9 General Insurance Co. is another good illustration of the
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11 aggressive approach in the health business. From a meager Rs.
12
13 8.6 Crores in 2005-06, its health business grew to a whopping
14
15 Rs. 275.6 Crores in just two years' time to become the second
16
17 largest private sector company in terms of health premium in
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19 2007-08. The first stand-alone health insurance company - Star
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21 Health and Allied Insurance (Star Health) - has also been
22
23 making immense progress and has reached the fourth position in
24
25 just two years' of its operation. The statistics of 2008-09
26
27 looks more promising for Star Health: as per 2008-09
28
29 provisional data, Star Health has second largest health
30
31 insurance business (Rs. 491 Crores) after ICICI Lombard which
32
33 has registered a total health premium of Rs. 1032 Crores (IRDA
34
35 2009). Star Health has also been associated with some of the
36
37 very large state-sponsored community health insurance schemes
38
39 viz. Aarogya Sri in Andhra Pradesh and New Health Insurance
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41 Scheme for state government employees of Tamil Nadu, the
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43 details of which will be discussed later in the paper.
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51 52 **Health products from Life-insurers** 53 54 55

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57 Another important recent development is the entry of life
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59 insurance companies in the health insurance business. The Life
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3 Insurance Corporation (LIC) of India has been offering
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5 'Critical Illness' policy to cover certain critical ailments
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8 as a rider attached to life insurance products since 1993.
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10 Some private life insurers have also started offering these
11
12 kinds of riders till recently. However, since the last two
13
14 years or so, the life insurers have started offering 'linked'
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16 and 'non-linked' health insurance policies under 'individual
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18 non-single premium' category as well.
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24 The health products being offered by life insurers are long
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26 term plans as compared to annual plans being offered by
27
28 general insurers, and are more diverse than the traditional
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30 indemnity 'Mediclaim like' coverage. A few products offer re-
31
32 imbursement of actual expenses of hospitalizations like
33
34 MediAssure from ICICI Prudential and Healthcare and Family
35
36 Carefirst from Bajaj Allianz. The other set of products are of
37
38 'Daily Hospital Cash Benefit' nature wherein a lump sum daily
39
40 amount is paid for the duration of hospitalization. This
41
42 includes Hospital Care (ICICI Pru), Hospi CashBack (TATA AIG),
43
44 and Lifeline CashBack (Max New York Life - MYNL). Another
45
46 common product is the 'Critical Illness' type of policy in
47
48 which a lump sum amount is paid at the time of diagnosis of
49
50 specified illnesses. Examples of this type of health coverage
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52 policies include Crisis Cover (ICICI Pru), Health Investor
53
54 (Tata AIG), and Lifeline Wellness (MYNL). The most interesting
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3 innovation is the provision of health insurance through *Unit*
4 *Linked Insurance Plans* (ULIPs), wherein either of the above
5
6 mentioned three health coverage is being offered along with
7
8 the investment component. Health Saver (ICICI Pru), Health
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10 plus Wealth (Reliance Life), Invest Assure Health (TATA AIG)
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12 and Health Plus (LIC) are some examples of this kind of ULIP
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14 health insurance plans.
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22 The health business from life insurance companies (both
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24 individual and group) doubled from nearly Rs.17 Crores in
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26 2005-06 to Rs. 38 Crores in 2006-07. The last couple of years
27
28 saw a huge upsurge in this segment as the business expanded by
29
30 1.5 fold to reach to Rs. 100 Crores in 2007-08, out of which
31
32 Rs. 93 Crores of business was from 'individual non-single non-
33
34 linked premium' category indicating the heavy presence of
35
36 'long-term' standalone health policies (IRDA 2008a). As per
37
38 the 2008-09 provisional statistics for, the health business
39
40 from life insurers stands at an impressive Rs. 352 Crores.
41
42 With around Rs. 175 Crores of the business (half of the total)
43
44 coming from the 'linked' category of premium, the ULIP health
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46 plans seem to have taken off in 2008-09 (IRDA 2009). Overall,
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48 it can be safely said that health is emerging as an important
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50 business line of life insurance companies as well.
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3 While conventional health insurance market in general
4 insurance category is growing, this new breed of health
5 business from life insurers also needs to be taken into
6 account to complete the entire picture of commercial voluntary
7 health insurance in India. However, such data is not available
8 at one place and for a complete analysis, one need to look at
9 both life and general insurance business statistics. With this
10 overview, I now turn to an analysis of factors that have
11 affected the growth of health insurance in India.
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24 **De-tariffing on general insurance products**

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29 In the process of opening up and liberalization, and as a
30 measure of de-regulating the general insurance market, there
31 had been discussions around removing the prescribed rates of
32 premiums that were laid down by the Tariff Advisory Committee
33 (TAC). Health was one of the first segments to get liberalized
34 along with Marine cargo, Aviation, Personal accident and
35 liability portfolios in 1994.
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48 The major portfolios that were governed by the prescribed
49 tariff till recently were Fire and Motor (Own Damage and Third
50 Party). These were also the most profit making businesses for
51 general insurance companies as there was no scope of
52 negotiation for its underwriting in terms of prices. As is
53 clear from Table 2, nearly two thirds (64%) of total general
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3 insurance business were 'controlled by a centrally
4 administered rate structure known as the tariff'
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8 (Krishnamurthy et al 2005).
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12 However, the lack of bargaining for 'tariff' business resulted
13 in a situation, in which the 'non-tariff' businesses were used
14 as a bargaining tool to attract large corporate 'tariff'
15 business. This meant that the 'non-tariff' business like
16 Health were being offered at a much subsidized rate to
17 corporate firms - as "accommodation" business - to attract and
18 retain their attractive 'tariff' businesses (Lok Sabha 2006,
19 Lok Sabha 2007, Gupta et al 2004, Gupta and Trivedi 2005).
20 This resulted in group health insurance being heavily
21 subsidized while retail health insurance - without scope of
22 any negotiations - being highly market driven. In a way,
23 retail health insurance was cross subsidizing the group health
24 insurance because of the latter's low premiums.
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45 While there were demands for a total de-regulation of
46 premiums, the tariff regime was retained to allow new players
47 to consolidate their new businesses. To finally conclude the
48 process of de-regulation, the Insurance Regulatory and
49 Development Authority (IRDA) removed all pricing restriction
50 from January 2007 and allowed insurers to fix their premiums
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3 based on their market experiences for all the general
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5 insurance segments except Motor (Third Party).
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10 The removal of cross-subsidy has made the health insurance
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12 business much more viable and vibrant. With the removal of
13
14 tariffs on property related insurance, insurers no longer have
15
16 to offer discounts on group health insurance to get, for
17
18 example, fire insurance from the corporate houses. The
19
20 correction in premium of group policies is expected to boost
21
22 the health insurance business (Mendiretta 2007², ICRA-MOODY³)
23
24 since the prices of corporate premium may go up to correct the
25
26 subsidization that was offered during the tariff regime. The
27
28 real effects of this initiative would be seen in the 2008-09
29
30 statistics; however, early signs can be gleaned by comparing
31
32 2006-07 and 2007-08 figures. During 2007-08, the share of
33
34 "tariff" portfolios have declined (for example, share of Fire
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36 insurance declined by 25% from 16 percent to 12 percent of
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38 total business) and share of the already "de-tariff"
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40 portfolios like health have started to grow, as can be seen
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42 from Table 2.
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58 [http://www.ifc.org/ifcext/che.nsf/AttachmentsByTitle/Healthpres_2007_DeepakMendiratta/\\$FILE/Healthpres_2007_Deepak+Mendiratta.pdf](http://www.ifc.org/ifcext/che.nsf/AttachmentsByTitle/Healthpres_2007_DeepakMendiratta/$FILE/Healthpres_2007_Deepak+Mendiratta.pdf). Accessed on 28th April 2009

59 ³ <http://www.icra.in/Files/PDF/SpecialComments/Insurance-ICRA-Moodys-200704.pdf>. Accessed on 28th April
60 2009

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3 While this may not be a real growth of health insurance in
4 terms of more coverage, it certainly is an important movement
5 from the market perspective. As per the statistics released by
6 the Tariff Advisory Committee (TAC), while the number of
7 health insurance policies grew by 22% between 2006-07 and
8 2007-08 to reach from 3.1 million to nearly 3.8 million, the
9 coverage, in terms of people covered, grew by 35% from 18
10 million members to more than 24 million⁴. Thus, the recent
11 upsurge in health premium collection should not be taken to
12 mean an increase in coverage, but as a potential tool that can
13 be used to expand coverage in the country.
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31 **Bancassurance and Health insurance**

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36 To put it simply, Bancassurance is the provision of selling of
37 the insurance products through the distribution channel of a
38 bank. As of March 2008, there are 174 commercial Banks
39 operating in India. With its more than 77,000 branches spread
40 in various geographical areas - nearly two-thirds of which is
41 in rural and semi-urban area (63%) - and with an average of
42 15,000 people being catered by every branch, Banks have the
43 highest possible reach and respect among various financial
44 institutions in India⁵. With their vast reach, banks are better
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59 ⁴ <http://www.tac.org.in/healthpublish.pdf>. Accessed on 28th April 2009

60 ⁵ <http://rbidocs.rbi.org.in/rdocs/Publications/PDFs/89184.pdf>. Accessed on May 22, 2009

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3 placed as potential distribution channel for other financial
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5 products like insurance as well. There are three types of
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7 Bancassurance partnership viz. a) Referral Model, in which the
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9 Bank shares its customer data at a price and the insurance
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11 company has the responsibility to sell the products, b)
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13 Corporate Agency Model, in which the bank becomes corporate
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15 agent of the insurance company and sells insurance products at
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17 a commission, and c) Joint Venture, in which the bank not only
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19 distribute the products but also engage itself in the risk
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21 management.
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29 Traditionally, a front line of peripheral workers called the
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31 'insurance agent' remained the most preferred channel of
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33 distribution for Indian insurance agencies. As the sector was
34
35 opening up, other channels were also introduced. IRDA, through
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37 "The Insurance Regulatory and Development Authority (Licensing
38
39 of Corporate Agents) Regulations, 2002" allowed distribution
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41 of insurance products through corporate insurance agents,
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43 including the Banks. Banks were free to partner with both life
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45 and general insurers and those having agency for the both were
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47 called composite agents. However, as per the regulations,
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49 Banks were not allowed to act as an agent for more than one
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51 insurer in respective categories, and thus, there is only one
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53 life and/or general insurer partner of all Indian Banks as of
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55 now. In a very recent move, IRDA has set up a panel to look
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3 into the issue of allowing banks to have distribution
4 relationships with multiple insurers⁶.
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10 In India, while the Bancassurance started as a referral model
11 in life insurance category, as of now it exists largely in the
12 form of corporate agency model, wherein the insurance products
13 are offered "by the Bank staff, to the Bank customers, at the
14 Bank premises to supplement the profits of the Bank" (Pejavar,
15 undated⁷). There are also recent examples of joint ventures
16 wherein the Bank/s have floated life insurance company in
17 collaboration with other Banks or other financial agencies
18 viz. IDBI Fortis life insurance co. Ltd., Canara HSBC
19 Oriental Bank of Commerce Life Insurance Co. ltd., Star Union
20 Dai-ichi Life Insurance etc. As a corporate agency model,
21 while the Bancassurance arrangements are being used as a
22 channel of distribution for all life and general insurance
23 products, there is also an emerging trend of devising tailor-
24 made products for the account holders of the partner banks.
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45 The Bancassurance has been popular in life insurance segment
46 with more than 7 percent of total business during 2007-08
47 coming from this distribution channel (IRDA 2008b); however,
48 for general insurance sector, it is slowly picking up. As for
49 health insurance, there are different modalities of insurers -
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58 ⁶ <http://www.indianexpress.com/news/Bancassurance--IRDA-panel-to-look-at-norms/463933> Accessed on
59 May 22, 2009

60 ⁷ http://www.kni.in/kni_dlr/links/Measuring%20the%20best%20bancassurance%20performance%20-%20Case%20Study.pdf Accessed on May 14, 2009

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3 public and private - partnering with Banks to sell their
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5 routine insurance products. Insurance companies that are part
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7 of a financial group including a Bank, can easily use the
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9 later as a distribution channel as is the case of ICICI
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11 Lombard general insurance co. There are also examples of tie-
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13 ups between insurer and Banks wherein regular insurance
14
15 products are being offered to the customers of the Banks. This
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17 include: Bajaj Allianz with a) Karur Vysya Bank, b) Punjab and
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19 Sindh Bank, c) Jammu and Kashmir Bank, and d) Axis Bank, Royal
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21 Sundaram insurance company with a) ING Vysya Bank, b) Repco
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23 Bank, and c) CITI Bank etc.
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31 In addition to these partnerships where regular products are
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33 offered on sale to Bank customers, there have also been
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35 several examples of general insurers also partnering with
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37 various Banks to provide 'tailor-made' health insurance
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39 products specifically designed for their account holders.
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41 Table 4 provides details of some health insurance products
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43 that are designed by insurance companies for the Bank account
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45 holders and are being offered to them at their bank branches.
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54 There again is a data issue here. Unlike life insurance
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56 business, there are no mechanisms for IRDA to classify the
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58 general insurance business based on the distribution channels,
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3 and thus the data on the success of Bancassurance, in terms
4 health insurance of premium or lives covered, is not available
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6 as yet. However, it is an important development as the
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8 geographical reach of the banks can be widely used to explore
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10 especially the potential rural clients, where various state
11
12 sponsored schemes are currently trying to expand their
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14 coverage.
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19 **Recent state sponsored health insurance initiatives**

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23 Governments at both central and state level have been
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25 providing/encouraging different kinds of health coverage in
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27 India for a while now (Gupta and Trivedi 2005). There has been
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29 a recent spurt in offering of state sponsored voluntary health
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31 insurance schemes, which essentially has three characteristics
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33 viz a) contribution from both beneficiaries and government
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35 (central/state/local), b) risk unrelated prepayment, and c)
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37 coverage for specific populations. There are instances of
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39 certain central ministries providing health insurance coverage
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41 for their targeted populations; for example, Ministry of
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43 Textile has been offering health insurance scheme for handloom
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45 weavers and other handicraft artisans⁸ (Gupta and Trivedi 2006,
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47 ILO 2008⁹). There are also examples of state governments
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49 partnering with insurance companies to provide health coverage
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58 ⁸ The scheme was launched in 2005 for two years and has been rechristened and launched in 2008 as '*Rajiv Gandhi Shilpi Swasthya Bima Yojana*'

59 ⁹ <http://www.ilo.org/public/english/region/asro/bangkok/events/sis/download/paper10.pdf>, accessed on 14th
60 May 14, 2009

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3 to selected sections of populations. While there is a state-
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5 wide experiment of a voucher scheme called Chiranjeevi in
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7 Gujarat to promote institutional deliveries (Bhat et al 2009),
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9 in another kind of an experimental partnership scheme called
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11 'Yeshasvini', famers co-operatives in Karnataka were brought
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13 together to offer 'critical illness' kind of health coverage
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15 that provides protection against expenditure for various kinds
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17 of surgeries (Kuruville 2005). While Assam offered an
18
19 elaborative health cover called 'Mukhya Mantri Jibon Jyoti
20
21 Bima Achoni' to entire poor population, Goa has been offering
22
23 'Goa Mediclaim Scheme' to cover expenses of tertiary care to a
24
25 selected population and Jammu and Kashmir government offered a
26
27 Mediclaim policy to its state government employees (Gupta and
28
29 Trivedi 2005). This trend of public private partnership to
30
31 expand health coverage is continuing and India has seen many
32
33 such partnerships emerging in recent years, the most important
34
35 being the 'Rashtriya Swasthya Bima Yojna (RSBY). The
36
37 discussion around a) the approach of 'public pre-payment' as a
38
39 method of health financing, and b) the modalities and
40
41 usefulness of such schemes in reducing financial burden and
42
43 improving access to healthcare are beyond the scope of this
44
45 paper. However, since this recent development involves
46
47 voluntary health insurance sector as a major stakeholder, I
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49 present below some selected state sponsored schemes that have
50
51 been started in recent time (Table 5).
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6 The first four schemes of Table 5 are targeted to covered BPL
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8 populations and involve significant public funds as a premium,
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10 the rest of the schemes are aimed at covering certain specific
11
12 groups of populations. The debate around the need for India to
13
14 go for 'public pre-payment' mode of health financing
15
16 notwithstanding, the offering of many state sponsored schemes
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18 in the last few years indicate that India has started moving
19
20 towards a system wherein the government would play the role of
21
22 a payer and promoter of insurance. While there are these new
23
24 schemes being offered to expand coverage to many uninsured in
25
26 the country, the existing state-sponsored 'employment based'
27
28 scheme - Central Government Health Scheme (CGHS) - is also
29
30 being reformed to incorporate a component of coverage through
31
32 an insurance company. The government has proposed¹⁰ a 'Central
33
34 Government Employees and Pensioners Health Insurance Scheme
35
36 (CGEPHIS)' for Central Government employees and pensioners on
37
38 an all India basis. It has invited expression of interest for
39
40 the implementation of proposed scheme, which will be
41
42 compulsory for new employees and new retirees and voluntary
43
44 for the existing employees and retirees. In addition to
45
46 promoting state sponsored health insurance schemes, the reform
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48 in a scheme of the magnitude and scope like CGHS - covering
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50 more than 4 million people and amounting for 8% of total
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¹⁰ <http://pib.nic.in/release/release.asp?relid=50137>, accessed on July 13,2009

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3 health budget in 2009-10 - clearly indicates government's
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5 inclination to partnerships to promote insurance as a
6
7 preferred mode of health financing.
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12 Like other recent developments, there is a paucity of database
13
14 around state-sponsored schemes. While scheme specific
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16 enrollment and claim data may be available with respective
17
18 agencies, for a wider analysis, this information is not
19
20 available with IRDA along with the other premium statistics.
21
22 For example, it would be interesting to classify the premium
23
24 business in to three groups that are prominent now viz.
25
26 individual premium, corporate/group premium, and state-
27
28 sponsored premium to also understand claims behaviour among
29
30 them separately. With a clear indication that the state
31
32 sponsored schemes are here to stay and grow, it is imperative
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34 that they are incorporated as an integrated element of a
35
36 health insurance database.
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45 **The way forward**

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50 The health insurance sector in India is vibrant with many
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52 stakeholders playing active roles. At this juncture of rapid
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54 growth, it is important to consider certain critical issues
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56 that may have long-term effects on the growth of health
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58 insurance in India.
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6 • Escalating costs of health insurance: Increase in business
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8 as measured in terms of health premium, as we saw in the
9
10 beginning of this paper, could be because of higher costs,
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12 and by itself may not necessarily reflect an increase in the
13
14 magnitude of insurance. While there is a well-placed
15
16 optimism around growth in health premium over the years, it
17
18 could also be a reflection of increasing cost of health
19
20 insurance. As can be seen from Graph 5, average per capita
21
22 health insurance premium has been sharply increasing over
23
24 last three years, almost mirroring the growth in overall
25
26 premium. The increasing trend in average premium could be a
27
28 very early sign of escalation of healthcare cost; if India
29
30 envisages higher participation of commercial health
31
32 insurance, the cost containment in health insurance would be
33
34 of prime importance in the years to come.
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43 • Oligopolistic competition: Even after almost a decade of the
44
45 opening up of the sector and despite the presence of 20
46
47 companies, as per 2007-08 data, more than 2/5th of total
48
49 business (41%) is with only two companies i.e. New India
50
51 Assurance (public sector) and ICICI Lombard (Private
52
53 sector). Additionally, more than 3/4th of total business
54
55 (78%) is with only five companies i.e. four public sector
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57 companies and ICICI Lombard. As Banerjee and Parhi (2007)
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3 also argue, the oligopolistic nature of health insurance
4 market seems to be the reason behind limited product
5 differentials. One of the motives of the liberalization and
6 opening up of insurance sector was to generate healthy
7 competition and to improve product diversity with an
8 ultimate aim of consumer benefits. If that is not happening
9 in any meaningful manner, the policymakers need take serious
10 note of it study its possible long term consequences and
11 impact on the insurance sector.
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- 27 • Strategic Information System: Finally, there is an urgent
28 need to establish a strategic information system (SIS) aimed
29 at managing health insurance database, not only to manage
30 information but to guide further expansion based on informed
31 strategic decision making. TAC has started maintaining
32 various data on health insurance business (IRDA 2008b),
33 which is a commendable step in the right direction; however,
34 there is still a huge scope for improvement. There are few
35 grey areas where the paucity of data restricts thorough
36 analyses of the health insurance sector, viz: a) the
37 classification of insurance policies across the corporate
38 and individual policy, and different types of policies viz.
39 self/state sponsored, as well as the claims ratio among
40 these groups, b) data on distribution channels of health
41 insurance to understand the existing and potential
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3 penetration for achieving universal coverage, c) health
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5 business data from life insurers and its co-ordination with
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7 conventional non-life insurers, and d) the distribution of
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9 total claims into administrative costs and procedural costs
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11 to understand the health insurance costs much better, to
12
13 name a few. A robust SIS that interlinks various dimensions
14
15 of health insurance including enrollment, profile, claims
16
17 behaviour etc, needs to be developed, which would guide
18
19 businesses as well as enable government to strategically
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21 plan for greater coverage,
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28 **Summary and Conclusion**

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33 The voluntary health insurance sector seems to have entered an
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35 interesting phase in India. It has transformed itself due to
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37 policy changes like de-tariffing, entry of life insurers and
38
39 expansion of distribution channels due to partnerships with
40
41 banks. The ability to offer tailor-made policies in various
42
43 partnerships has greatly helped expand the market. From
44
45 supporting smaller initiatives, governments - at various
46
47 levels - have moved on to funding and implementing larger
48
49 population based schemes. Not only has the government started
50
51 showing keen interest in health insurance, it has also adopted
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53 a path of partnering with the commercial insurance companies,
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55 which is even more encouraging. The state sponsored schemes
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3 aiming at higher coverage may indeed help provide coverage to
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5 weaker sections of society who were the most difficult to
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7 reach.
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12 While commercial/voluntary health insurance sector is also
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14 expanding its base by reaching to the poor population through
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16 state sponsored schemes, it is essential to a) study the
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18 efficiency and effectiveness of such schemes in improving
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20 access to healthcare and reduction in indebtedness because of
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22 health expenditure, and b) document the process and outcome of
23
24 such massive nationwide schemes
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31 Overall, from the perspective of expanding health coverage,
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33 these developments seem to be in the right direction in terms
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35 of expansion of coverage. However, as the sector is growing
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37 with sustained vibrancy, it is imperative that the
38
39 policymakers think of consolidating the efforts. There still
40
41 is a need for a separate agency that not only regulates the
42
43 health insurance business, but also visualizes and plans for
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45 greater coverage, coordinates the various different
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47 initiatives, consolidates the otherwise fragmented attempts of
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49 health coverage and also maintains adequate data around health
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51 insurance.
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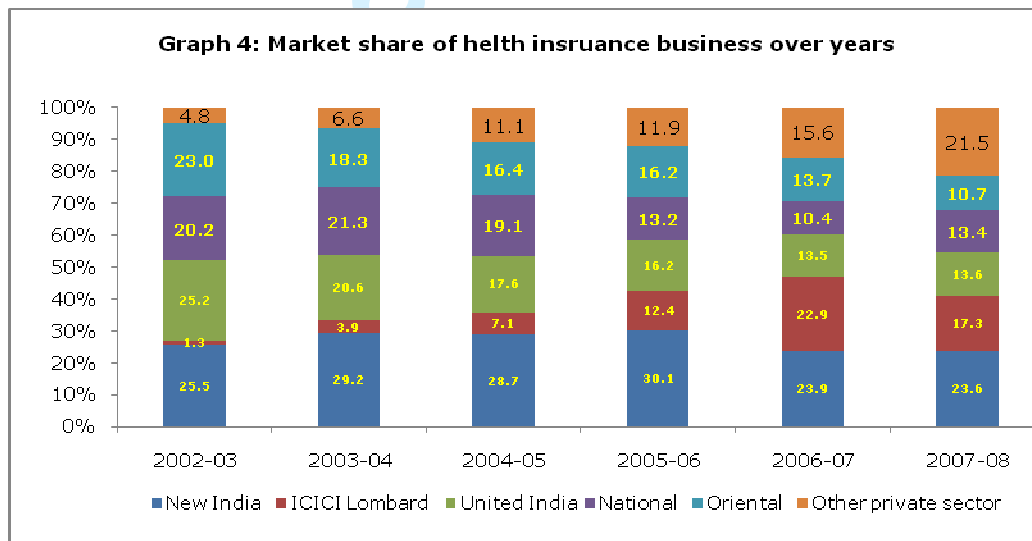
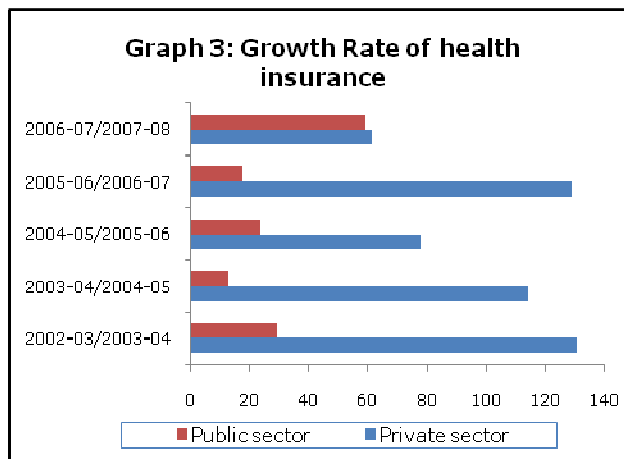
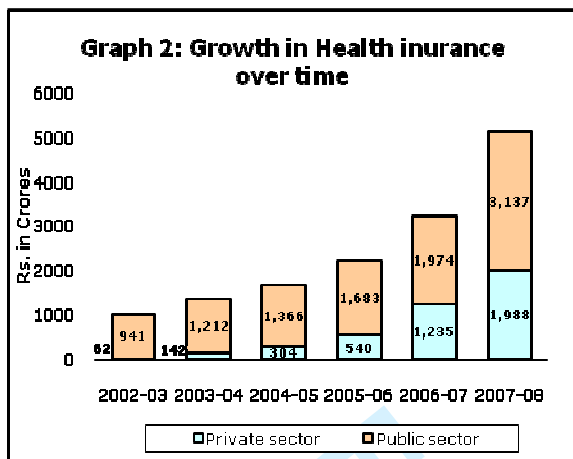


Table 3: Details of Health business across insurers during 2007-08

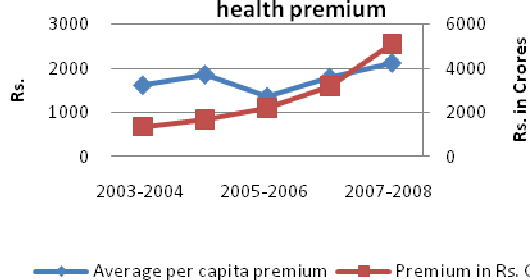
Sector	Insurance company	Health premium as a % of total business 2007-08	Growth of health premium in last year (2006/07-2007/08)	Growth of total premium (2006/07-2007/08)	Health Premium (Rs. in Crores)
Private sector	ICICI Lombard	26.4	20.2	11.4	884.6
	Reliance	14.2	307.2	113.4	275.6
	Bajaj Allianz	10.1	53.7	33.3	243.3
	Star Health and Allied Insurance	88.4	1270.5	668.7	153.0
	IFFCO-Tokyo	9.2	58.6	7.4	114.0
	Cholamandalam	19.4	183.4	79.2	109.4
	Royal Sundaram	15.6	12.9	15.7	108.6
	TATA-AIG	8.5	52.0	9.7	68.9
	HDFC ERGO	13.0	176.0	13.9	28.1
	Apollo DKV	100	-	-	3.0
Public sector	New India	22.9	58.0	5.2	1209.4
	United India	18.6	59.9	6.5	694.9
	National	17.0	105.5	5.7	684.7
	Oriental	14.2	24.3	-2.3	547.4

Table 4 : Examples of Bancassurance in health insurance

Insurer	Bank	Policy
National Insurance Company Ltd	UCO Bank	UCO Medi + Care Bima Policy
National Insurance Company Ltd	Bank of Baroda	Baroda Health policy
National Insurance Company Ltd	Bank of India	BOI National Swasthya Bima policy
National Insurance Company Ltd	Bank of India	Star National Swasthya Bima policy
National Insurance Company Ltd	Vijaya Bank	V-Arogya Bima Policy
National Insurance Company Ltd	State Bank of Mysore	Dhanvanthari Bima Policy
National Insurance Company Ltd	State Bank of Bikaner and Jaipur	SBBJ-National Medikavach
United India Insurance Company Ltd	State Bank of Hyderabad	SBH-Arogya Suraksha
United India Insurance Company Ltd	Andhra Bank	AB Arogyadaan scheme
United India Insurance Company Ltd	Indian bank	IB Arogya Raksha Group Mediciclaim Policy
United India Insurance Company Ltd	State Bank of Travancore	SBT UNI HEALTH
United India Insurance Company Ltd	Bank of Rajasthan	Rajbank Arogyanidhi Mediciclaim Policy
New India Assurance Co. Ltd.	Corporation Bank	Corp Mediciclaim
Universal Sompo General Insurance Company Ltd	Indian Overseas Bank	IOB Health Care Plus
Tata AIG Life Insurance	United Bank of India	United Health Solutions
Bajaj Allianz	IDBI Bank	FamilyCare Policy

Table 5: Selected recently introduced health coverage schemes in India

Scheme	Location	Beneficiaries	Approximate potential Coverage ¹
Rashtriya Swasthya Bima Yojana (National Health Insurance Scheme)	All India - Phased over five years	People living Below Poverty Line	3000 lakh
Comprehensive Health Insurance Scheme - CHIS (similar to RSBY)	Kerala	All the non-RSBY families	44 lakh
Rajiv Aarogyasri Community Health Insurance Scheme(Aarogyasri)	All districts of Andhra Pradesh	People living Below Poverty Line	654 lakh
Suvarna Arogya Suraksha Scheme	Five districts of Karnataka ²	People living Below Poverty Line	80 lakh
New Health Insurance Scheme (NHIS)	Tamil Nadu	State government employees	50 lakh
Bhai Ghanhya Sehat Sewa scheme	Punjab	Members/employees and families of Cooperative Societies	42 lakh
Teachers Health Insurance Scheme	West Bengal	All the teachers of Government Schools & Govt. aided /Sponsored Schools	12 lakh
Niramaya Insurance Scheme	All India except Jammu and kashmir	People suffering from Autism, cerebral palsy, mental disability and multiple disabilities	1 lakh

Graph 5: Growth in total and per capita health premium

¹ The figure indicates potential coverage if and when the scheme is fully functional and able to reach to all those it intend to reach.

² The districts are Bidar, Gulbarga, Raichur, Koppal and Bellary of Gulbarga Division